

## Safeguarding - Section 4: Useful Contacts

### 4.1 CONTACT SHEET

#### Multi-Agency Safeguarding Hub (MASH)

<https://www.suffolk.gov.uk/adult-social-care-and-health/protecting-adults-at-risk-of-abuse/multi-agency-safeguarding-hub-mash/>

#### Professional Referrers

If you would like to discuss whether the situation you are concerned about should be the subject of a safeguarding referral, please contact the MASH Consultation Line on **0345 606 1499**.

#### If you think someone is at risk

If you are worried that a child, young person or adult is at risk of abuse, harm or neglect, please call **Customer First on 0808 800 4005**.

#### Reporting a child at risk of harm, abuse or neglect (safeguarding)

<https://www.suffolk.gov.uk/children-families-and-learning/keeping-children-safe/reporting-a-child-at-risk-of-harm-abuse-or-neglect-safeguarding/>

If it's an emergency:

- Call Customer First on **0808 800 4005** if you're worried that a child or young person is at risk of neglect or harm, abuse, or
- Call the Police on **999**

#### Making a child safeguarding referral - guidance for professionals

If you would like to discuss whether or not a referral is required, please call the Professional Consultation Line on **03456 061 499** to speak with a MASH (Multi-Agency Safeguarding Hub) social worker.

#### How to make a safeguarding referral - information for professionals and members of the public

From **Monday 12 November 2018**, if you have a concern or are worried about a child or a young person, you will need to complete and submit a multi-agency referral form (MARF) using the new secure Suffolk Children and Young People's Portal.

Use the click button "Make a Safeguarding Referral", which links to Suffolk Safeguarding Children Board (below).

#### Suffolk Safeguarding Children Board

<http://www.suffolkscb.org.uk/working-with-children/how-to-make-a-referral/>

#### How to make a referral

Are you worried about the welfare or safety of a child? See [Safeguarding Guidance](#).

**If the child is in immediate danger please call 999.**

**If you are concerned about a child and unable to use the Portal, you can call Customer First on 0808 800 4005.**

### Members of the Public

**Please note:** From Monday 12 November 2018, if you have a concern about a child or a young person, you will need to complete and submit a Multi-Agency Referral Form (MARF) using the new secure Suffolk Children and Young People's Portal:

[Access the Secure Suffolk Children and Young People's Portal](#)

### Professionals

If you would like to discuss whether or not a referral is required, please call the Professional Consultation Line on **03456 061 499** to speak with a MASH social worker.

**Please note:** From Monday 12 November 2018 the Multi-Agency Referral Form (MARF) **must** be completed and submitted using the new secure Suffolk Children and Young People's Portal:

[Access the Secure Suffolk Children and Young People's Portal](#)

### Report Abuse of an Adult

<https://www.suffolk.gov.uk/adult-social-care-and-health/protecting-adults-at-risk-of-abuse/report-a-concern-about-an-adult/>

Find out what to do if you think an adult is being abused or at risk of abuse.

#### **What to do in an emergency**

Call **999** if you think a crime has been committed or someone is in immediate danger.

#### **How to report abuse**

##### **Public**

You can report abuse of an adult to Suffolk County Council. We call this a **safeguarding referral**.

Make a safeguarding referral online using our [Suffolk Adult Care Portal](#). You'll need to create an account, which is quick and easy.

Use the click button "Proceed to safeguarding referral", which links to the Suffolk County Council Adults Safeguarding page.

##### **Professionals**

You can make a safeguarding referral using the same form as members of the public.

If you need guidance on whether to make a safeguarding referral, contact the Multi-Agency Safeguarding Hub (MASH) on 0345 606 1499.

### **(Local) Eastern Baptist Association Safeguarding Lead Contact** (updated Nov-2020)

**Safeguarding Contact**

**Phone: 07735 860804**

**Eastern Baptist Association – Diane Forsyth**

Contact form: [https://www.baptist.org.uk/Articles/417980/Safeguarding\\_EBA.aspx](https://www.baptist.org.uk/Articles/417980/Safeguarding_EBA.aspx)

e-mail: [safeguarding@easternbaptist.org.uk](mailto:safeguarding@easternbaptist.org.uk)

If no-one is available at your Association office, please contact the Churches' Child Protection Advisory Service (CCPAS) on their free helpline number, 0303 003 1111, for confidential advice.

### **Local Authority Designated Officer (LADO) Referrals**

If you have concerns about an adult working with a child under the age of 18 that you would like to report, please see the [LADO page](#) for more information.

### **Local Authority Designated Officers (LADO)**

<http://www.suffolkscb.org.uk/working-with-children/local-authority-designated-officers-lado/>

### **LADO Referrals**

If you have concerns about an adult working with a child under the age of 18 that you would like to report, please follow this link for the [Arrangements for Managing Allegations of Abuse Against People Who Work With Children or Those Who Are in A Position of Trust](#) procedure.

Local Authority Designated Officers can be contacted for allegations against all staff and volunteers via:

- Email on [LADO@suffolk.gov.uk](mailto:LADO@suffolk.gov.uk) or
- LADO central telephone number **0300 123 2044**